



From everyday objects such as glasses, keys, mobile phones, umbrellas to jewellery and musical instruments or even dentures or wheelchairs: the Municipal Lost Property Office in Fallmerayerstraße 2 is the place to deposit found objects and to look for anything (believed to be) lost and forgotten.

The citizens of Innsbruck are fortunate, because Innsbruck is a city of honest finders: around 7,300 found objects were brought to the Lost Property Office in 2017 – while only some 3,000 losses were reported. No matter how peculiar or valuable the found objects may be: the friendly and considerate employees of the Lost Property Office will actively search for the owners of lost valuables and draw up loss reports. They can be sure the owners will be greatly relieved and grateful when their lost property is safely returned.

Georg Willi | Mayor of Innsbruck, Capital of Tyrol



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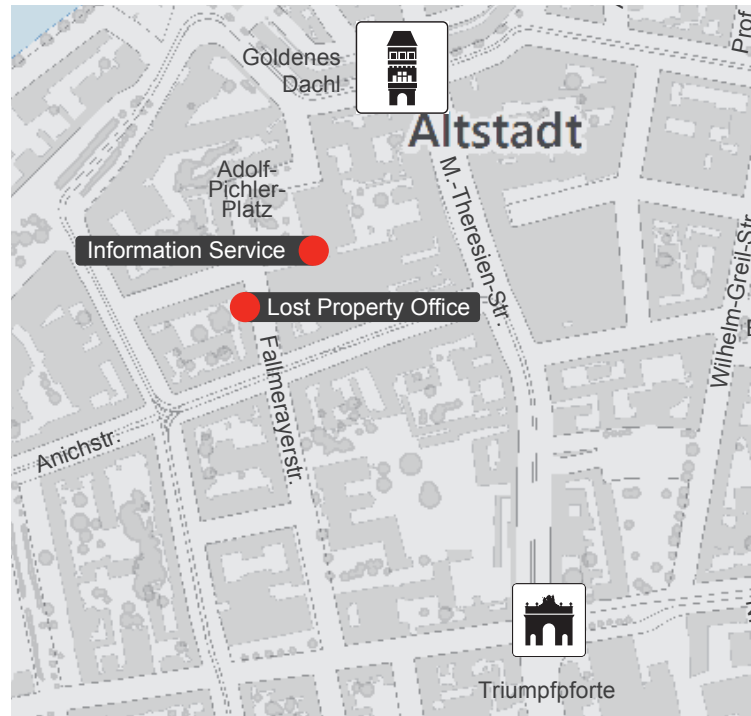
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WHO IS RESPONSIBLE FOR LOST PROPERTY?

Within the Innsbruck municipal council, the Lost Property Office, which comes under the Department for Citizens Advice and Public Relations, is responsible for lost property. The work of this office consists of logging and storing items of lost property (lost and left-behind belongings) found in the area for which it is responsible (the municipal territory of Innsbruck), and then tracing the owner. An item of lost property is either handed back to the person who lost it or - if all deadlines have expired - to the finder.

THIS IS WHERE YOU CAN FIND US:

Fallmerayerstraße 2, 6020 Innsbruck
Tel. +43 512 5360 1010/ -1012
E-Mail: post.fundservice@innsbruck.gv.at



English

INNS' BRUCK



fundamt.gv.at
lost · left behind · found

Lost Property Office

Monday to Friday
08.00 a.m. to 01.00 p.m.
Tel. +43 512 5360 1010/ -1011/ -1012
Fallmerayerstraße 2, 6020 Innsbruck
www.innsbruck.gv.at

SO THAT YOU KNOW WHAT TO DO ...

REPORTING LOST ITEMS AND HANDING IN FOUND ITEMS:

Fallmerayerstraße 2 (Ground Floor)

6020 Innsbruck

Monday to Friday, 08.00 a.m. to 01.00 p.m.

Information Service, Maria-Theresien-Straße 18

Monday to Friday, 1.00 p.m. to 5.30 p.m.

All lost property which has been handed in can be found under:

fundamt.gv.at

People who have lost their belongings can phone **0900 600 200** (subject to a charge of max. € 1.36/min.) round the clock to report the loss. This call centre also undertakes searches for the owners of lost articles.

WHO CAN ISSUE A LOST PROPERTY REPORT?

The Municipal Lost Property Office confirms in writing that the loss has been reported. Lost property reports that are to be used to initiate replacement documents can only be accepted by the police. This applies, for example, in the case of driving licences, (car) registration certificates, licence plates and weapons/fire-arms documents/licences.



HONESTY IS THE BEST POLICY

The finder of a lost or left-behind article is obliged to report the find immediately to the authorities, to hand in the article, and to provide information on all important facts which may be of help in identifying the owner.

The person who finds a lost or left-behind article is not obliged to report the find, if the item is returned to its owner before a report is made to the Lost Property Office concerned, or if the value of the find is more than 10 euros. The latter does not apply, however, if it is clear that the recovery of the lost property is of considerable importance to its owner.

HOW HIGH IS THE FINDER'S REWARD?

The finder has the right to receive a reward from the owner of the lost property:

- for lost belongings, the finder's reward amounts to 10 % of the value, up to a value of 2,000 euros
- for left-behind belongings, the finder's reward is 5 % of the value, up to a value of 2,000 euros
- for lost belongings worth more than 2,000 euros, the finder's reward amounts to 5 % of their value
- for left-behind belongings worth more than 2,000 euros, the finder's reward amounts to 2.5 % of their value

If somebody discovers a treasure, the finder and the owner of the plot of land concerned are each entitled to 50 % of the value of the treasure.

WHAT ARE LOST OR LEFT-BEHIND ARTICLES?

The legal position is that Lost Property Offices are responsible not only for lost items but also for items left behind. Movable property is regarded as "lost" if control is lost over it, without the consent of the owner, and it does not enter the sphere of influence of another person (for example, a wallet which gets lost on the street). Movable property is regarded as "left behind" if control is lost over it, without the consent of the owner, but it is left behind in a place supervised by another person (for example, a handbag which gets lost in a hotel).

